At hoopla, we are committed to making our service accessible for everyone, including those with disabilities, such as those with visual, hearing, motor or cognitive impairments. While it can be a challenge to overcome some of the design and development obstacles that our unique digital service faces within the industry, we continue to embrace this challenge as we work to meet the needs of this segment of our hoopla community.

We are dedicated to continuing our efforts to ensure that we meet the WCAG 2.0 AA level of accessibility compliance standards. These standards exceed the current accessibility requirements of Section 508 of the Federal Rehab Act. As we strive for this level of accessibility, we will be better enabling our customers with disabilities, such as those with visual or hearing impairments, to access and enjoy the overall hoopla interactive experience, including our downloadable digital content.

We have been working with The Carroll Center for the Blind, a leader in this accessibility space, and are excited about the ongoing enhancements that will result in expanding our software capabilities to address the needs of the libraries' visually impaired patrons. The recommended improvements have been implemented in both the iOS and Android apps and they are considered fully accessible. Similar improvements are in development for the website application. As a company, we are committed to continuing these efforts on all platforms.

In effort to maintain accessibility for everyone, we endeavor to comply with the Closed Captioning requirements defined within the FCC Twenty-First Century Communications and Video Accessibility Act (CVAA). Compliance for Closed Captioning will always be an ongoing commitment for us given the nature of our service offering. Hoopla partners with hundreds of content providers and offers tens of thousands of video titles on the platform. We are continually working with our content providers to provide captioning for all titles, with the goal of having all titles captioned early in 2018.

Addressing the access needs of patrons with disabilities and ensuring their access to available digital content is important to us. Together, we will continue to improve the digital library and media services for all of our patrons.